



SAUMYA AGARWAL



UNIVERSITY OF
TORONTO



USER EXPERIENCE DESIGNER

PERSONAL PROFILE

- **HFI Certified**, creative, empathetic and strategic user-experience designer with excellent communication skills and hands on experience of tools providing usability view points resulting in optimised and efficient web & mobile applications. **9 years of success**, in end-to-end design. Experience leading, mentoring, and scaling midsize Product Design teams. Proven understanding of business goals and product metrics to drive design roadmaps and product decisions.

PROFESSIONAL EXPERIENCE SUMMARY

Emirates NBD - Sr Product Designer (Dec 2024 - Present)

- Leading API Souq UX for corporate banking
- Automating cheque encashment & QMS for paperless banking
- Redesigning CDD with AI-agentic UX

Mashreq - Lead UX Designer (May 2024 - Dec 2024)

- Leading Advanced Analytics UX for AI-driven corporate banking, reporting directly to the Head of Design and ensuring cross-product consistency.

Meesho - Product Designer II (Nov 2021 - Apr 2024)

- Conduct user research, usability testing, and gather insights to inform the design strategy and optimize the user journey.
- Advocate for user-centered design principles, championing the importance of empathy, research, and iterative design methodologies throughout the organization.
- Help facilitate cross-functional, collaborative workshops.

Oracle - User Experience Designer (May 2020 - Nov 2021)

- Strong Collaboration with other teams
- Creating a Design strategy
- Working for thirteen verticals under **NetSuite**
- Partner actively with the user research team to incorporate customer insights.

Berkadia - Product Designer (Jan 2020 - May 2020)

- Usability Testing, User Research, User centred design
- Manage and collaborate closely with all business stakeholders.

Cognizant Technology Solutions - User Experience Designer (Jan 2016 - Jan 2020)

- Proactively addressed feedback, represent & advocate for UX & users.
- Prepare UX estimates, defining a design system
- Customer feedback oriented iterative design

Optimising User Experience through explicit content, simple navigation and dynamically creative design.

CONTACT ME AT

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[Click here for my Linkedin profile](#)

[Click here for my portfolio](#)

UX DESIGN SKILLS

- User centred Design
- User Research
- Prototyping
- Mentoring design team
- Usability Testing
- Design Strategy
- Information Architecture

DESIGNER'S TOOL BOX

- Figma
- Sketch
- Adobe XD
- Adobe Illustrator
- Adobe Photoshop

MENTORING

- Mentoring budding UX designers since 2018.
- Invited to universities and workshops for design lectures world wide.

HONORS & AWARDS

 **CTO Summit Cup** : Won the CTO cup representing a team of 42 Designers during the quarterly summit.

 **Spot Award** : Received the Spot Award for the Performer of the month.

 **Xtra Mile Award** : Got appreciated for the incredible contribution to Project delivery.